

CM Tickets

Portal > Knowledgebase > Other > The screen of my mobile phone is broken, making the QR-Code unreadable. What to do now?

The screen of my mobile phone is broken, making the QR-Code unreadable. What to do now?

Joost de Danschutter - 2018-11-09 - in Other

If you have a printer available, print out your tickets. If this is not an option, make sure you use the order number and bar codes mentioned on the tickets. Take them with you to the event. At the entrance there is usually someone present who can look up your order. You will be asked a number of checks to verify that you are the legitimate ticket buyer.